

## CANCELLATION, NO SHOW & DEPOSIT POLICY

<b>Clinic Appointment Cancellation or No-Show Fee</b> This fee will be charged if 48-hour notice is not provided.	\$75.00
<b>Cosmetic Appointment Cancellation or No-Show Fee</b> This fee will be charged if 48-hour notice is not provided.	\$150.00
<b>Surgery Appointment Cancellation or No-Show Fee</b> This fee will be charged if you cancel within two (2) weeks of your procedure date.	\$150.00
<b>Cosmetic Surgery Appointment / Laser Cancellation or No-Show Fee</b> This deposit will not be refunded if you cancel within two (2) weeks of your procedure date.	\$500.00 deposit

A \$500 deposit is required to reserve your spot with Dr Rosh for a cosmetic surgical procedure. All cosmetic surgery fees must be paid in full one (1) week prior to surgery.

<b>Cosmetic Consult Fee</b> The cosmetic consult fee may be applied towards injectables if being done the same day as the consult.	\$150.00
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All surgery and laser procedures will be assessed a four (4%) percent Credit Card Processing Fee if using a credit or debit card.

<b>Shipping Charges</b>	\$11.00 flat rate
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### Refunds

At OSCLI, we are committed to providing our customers with high quality products, services and excellent customer service. We understand that there may be circumstances where you wish to return or seek a refund for a purchase. However, we have established this “no refund policy” to ensure transparency and consistency in our business operations. Therefore all sales are final. We do not offer refunds or exchanges for products or services.